Chapter 10
Field Maintenance Activity and Troubleshooting

This chapter describes the resources available to maintain and troubleshoot field wiring problems, broken heads, pipes and mainlines, AC power problems, monitoring of water usage, and miscellaneous other items.
In order to take full advantage of all the capabilities of the Evolution DX2 controller as a maintenance tool, refer to the following manual sections for operational information and proper setup:

Flow monitoring:
- Appendix A: Single controller with one point of connection
  OR
- Appendix E: Multiple controllers sharing one point of connection

Broken field wiring, short circuits, and faulty valve solenoids:
- Appendix B: Current Monitor

AC Power input problems:
- Appendix C: Power Failure/Recovery (no special setup required)

Communications wiring issues:
- Chapter 9: Communications and Problem reporting (no special setup required)
Warning Report (Alarms)

The Evolution DX2 series controller has the ability to automatically notify the operator when problems occur, or certain conditions arise.

The mechanism used is known as the warning report. The Evolution DX2 controller may report on over 30 different conditions. Each condition is date/time stamped and includes additional information which may be helpful in troubleshooting the problem. Up to 15 warnings may be saved in the controller at one time. The user may delete the list of warnings at any time. Because the controller operates intelligently, immediate operator attention to alarms/warnings is not necessary. For example, consider a station with a broken head (FLOW UPPER LIMIT warning). Upon detection of this failure, the Evolution DX2 will:

- Turn the failed station off
- Advance to the next scheduled station in the program
- Mark this station as condemned (will not water again until the alarm/warning is cleared)
- Report the failed station as a warning

Upon review of the warning, maintenance personnel would repair the problem and then clear the warning at the controller (this re-enables all irrigation at the station).
Viewing the Warning List

Any time that a warning is generated by the controller, the base screen displays the F 2 =WARNING message as illustrated in the following base menu display:

```
WED 02:10:57PM  VALID PGM:  1   06/05/96   WK1
| F1 | =MAIN MENU   | F2 | =WARNING
```

Figure 141: Base Screen

Selecting the F2=WARNING displays the first problem in the list.
Press the Down Arrow to display additional problems, if any.
Press the Up Arrow to display problems previously listed, if any, and to move to the base screen.
After the last problem, press F1 =CLEAR REPORT MESSAGES to Clear Report Messages. All problems in the list are erased.

**Warning:** Pressing the F1 key deletes all messages from the list. The messages cannot be recovered. Do not select F1 if you wish to continue reviewing the current list of problems.

Press QUIT to return to the base menu.
The remainder of this chapter provides detailed information about each warning, possible causes, and most important, the recommended actions for problem solutions.

**Note:** The following warning illustrations include a numbering system (001-032) which corresponds to the warning number sequence generated in the Central Control Computer. This numbering system may be disregarded in installations that do not include a Central Control Computer.
**Warning Display List**

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<td>Warning = 002 - Flow Upper Limit</td>
<td>10-6</td>
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<tr>
<td>Warning = 003 - Water Limit</td>
<td>10-7</td>
</tr>
<tr>
<td>Warning = 004 - Current Upper Limit</td>
<td>10-8</td>
</tr>
<tr>
<td>Warning = 005 - Current Low Limit</td>
<td>10-9</td>
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<tr>
<td>Warning = 006 - Main Flow</td>
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<td>Warning = 009 - Off line</td>
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</tr>
<tr>
<td>Warning = 010 - Hardwire Communication Failure...</td>
<td>10-14</td>
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<td>Warning = 011 - Wind Lower Limit</td>
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<tr>
<td>Warning = 012 - Wind Upper Limit</td>
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<tr>
<td>Warning = 013 - Power Failure</td>
<td>10-17</td>
</tr>
<tr>
<td>Warning = 014 - Power On</td>
<td>10-18</td>
</tr>
<tr>
<td>Warning = 015 - Upload Request</td>
<td>10-19</td>
</tr>
<tr>
<td>Warning = 016 - Unscheduled Limit</td>
<td>10-20</td>
</tr>
<tr>
<td>Warning = 017 - Daily Rain Limit</td>
<td>10-21</td>
</tr>
<tr>
<td>Flow Max Warnings</td>
<td>Page</td>
</tr>
<tr>
<td>-------------------------------------------------------</td>
<td>--------</td>
</tr>
<tr>
<td>Warning = 019 - FM Flow Low Limit</td>
<td>10-22</td>
</tr>
<tr>
<td>Warning = 020 - FM Flow Upper Limit</td>
<td>10-23</td>
</tr>
<tr>
<td>Warning = 021 - FM Multiple Flow Meter 1 Assign</td>
<td>10-24</td>
</tr>
<tr>
<td>Warning = 022 - FM Multiple Flow Meter 2 Assign</td>
<td>10-25</td>
</tr>
<tr>
<td>Warning = 023 - FM Multiple Pump Assignment</td>
<td>10-26</td>
</tr>
<tr>
<td>Warning = 024 - FM Multiple MV1 Assignment</td>
<td>10-27</td>
</tr>
<tr>
<td>Warning = 025 - FM Multiple MV2 Assignment</td>
<td>10-28</td>
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<tr>
<td>Warning = 026 - FM Multiple N.O. Assignment</td>
<td>10-29</td>
</tr>
<tr>
<td>Warning = 027 - FM Station Advance</td>
<td>10-30</td>
</tr>
<tr>
<td>Warning = 028 - FM Stop Water</td>
<td>10-31</td>
</tr>
<tr>
<td>Warning = 029 - Auto Limits Aborted</td>
<td>10-32</td>
</tr>
<tr>
<td>Warning = 030 - FM Hardwire Comm Failure</td>
<td>10-33</td>
</tr>
<tr>
<td>Warning = 031 - FM Communications Restored</td>
<td>10-34</td>
</tr>
<tr>
<td>Warning = 032 - FM Main Flow</td>
<td>10-35</td>
</tr>
</tbody>
</table>
Standard Flow Warnings

001 - Station Flow Too Low

This warning appears at any controller whenever the measured flow is less than the expected flow (lower limit failure). The warning displays the station number (2) which was on at the time of the lower limit violation, the Master Valve (MV1) and/or the Pump, as well as the GPM reading (12) as measured by the flow meter. Upon detection, the controller automatically terminates irrigation on the station and advances to the next station in the program. Condemned stations will not irrigate again until the warning has been cleared.

Action:

Step 1  Alarm generation may be caused by:
   a.  Mis-adjusted valve
   b.  Incorrectly established individual station limits
   c.  Large variations in static water pressure
   d.  Improper regulation
   e.  Line impediments

Step 2  If station limits are suspected, manually turn each station on and observe the nominal GPM readings. To isolate the suspect station, refer to the Manual Test procedure, (8-2).

Step 3  Compare the GPM reading with the limit setting to insure that adequate margin exists (typical: 50% below nominal).
Step 4  **IMPORTANT:** Upon resolution of problem, CLEAR all warnings at the controller.
**002 - Station Flow Too High**

This warning appears at any controller whenever the measured flow is more than the expected flow (upper limit failure). The warning displays the station number (2) which was on at the time of the upper limit violation, the Master Valve (MV1) and/or Pump, as well as the GPM reading (90) as measured by the flow meter. Upon detection of this condition, the controller automatically terminates irrigation on the station and advances to the next station in the program. Condemned stations will not irrigate again until the warning has been cleared.

**Action:**

**Step 1** Check for:
- a. Stuck valve (from previous station)
- b. Broken pipes/heads
- c. Incorrectly established individual station limits
- d. Large variations in system water pressure

**Step 2** If station limits are suspected, manually turn each station on and observe the nominal GPM readings. To manually turn on a station and read the flow, refer to the Manual Test procedure, (8-2)

**Step 3** Compare the GPM reading with the limit setting to insure that adequate margin exits (typical: 20% over nominal)
Step 4  **IMPORTANT:** Upon resolution of problem, CLEAR all warnings at the controller.

<table>
<thead>
<tr>
<th>Nominal</th>
<th>Upper Limit</th>
</tr>
</thead>
<tbody>
<tr>
<td>50</td>
<td>60</td>
</tr>
<tr>
<td>80</td>
<td>96</td>
</tr>
<tr>
<td>100</td>
<td>120</td>
</tr>
</tbody>
</table>
003 - Monthly Water Limit Violation

The controller has exceeded its monthly watering allocation. If the program has been set up to stop watering, no further irrigation will occur until day one of the next month. If the program has been set up to provide a warning only, and the alarm is cleared, then this warning will re-appear (watering continues).

When the option is set to "Stop Watering" and the limit is reached, the following action indicates how the warning can be circumvented so that irrigation may continue:

**Action:**

**Step 1** The limit can be increased at the controller by entering:

- **F1=MAIN MENU**
- **F5=SETUP**
- **F4=CONTROLLER**
- **F1=FLOW OPTIONS**
- **F1=MONTHLY LIMIT**

Then enter a new monthly limit: OR

**Step 2** The limit may be set to NONE, at the controller by entering:
Select F1=NONE to disable monthly water total validation.

Step 3 **IMPORTANT:** Upon resolution of problem, CLEAR all warnings at the controller.
004 - Station Electrical Current Too High

The measured current upper limit value of electrical current is greater than the established limits. The warning lists the station number (17) which was on at the time of the upper limit violation, the Master Valve (MV1) and/or PUMP, as well as the measured electrical current in amps (.4). The current reading is the total or sum of all outputs which are on, including any Master Valve or Pump. Upon detection of this condition, the controller automatically terminates irrigation on the station and advances to the next station in the program. Condemned stations will not irrigate until the warning has been cleared.

Action:

Step 1  Check field wiring for:
   a. Faulty solenoid
   b. Field wiring which is exposed and submerged in water
   c. Station to earth ground and/or common resistance path
   d. Improper station limits

Step 2  If station limits are suspected, manually turn each station on and observe the measured amperage (electrical current) in the display area I=X.XX. To assist in the isolation of the faulty station, refer to Multi-Station Diagnostics procedure.

Step 3  Compare the amperage reading with the limit setting to insure that adequate margin exits (typical: 20% over nominal).
Step 4  IMPORTANT:  
Upon resolution of problem, CLEAR all warnings at the controller.
## 005 - Station Electrical Current Too Low

<table>
<thead>
<tr>
<th>WARNING = I LOW LIMIT</th>
<th>06/20/96</th>
<th>03:15PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>STA=5</td>
<td>I=0.00</td>
<td>↓</td>
</tr>
</tbody>
</table>

![Figure 146: Warning 005-Current Low Limit](image-url)

The measured current lower limit value of electrical current is less than the established limits. The warning lists the station number (5) which was on at the time of the lower limit violation, the Master Valve and/or Pump, as well as the measured electrical current in amps (0.00). The current reading is the total or sum of all outputs which are on. Upon detection of this condition, the controller automatically terminates irrigation on the station and advances to the next station in the program. Condemned stations will not irrigate again until the warning has been cleared.

**Action:**

**Step 1**
Check field wiring for:
- Faulty solenoid (open coil)
- No station connection at terminal output board
- Improper field wire connections at valve solenoid
- Poor common connection in field wiring
- Improper station limits

**Step 2**
If station limits are suspected, manually turn each station on and observe the measured amperage (electrical current) in the display area I=X.XX. (Refer to Multi-Station Diagnostics procedure.)

**Step 3**
Compare the amperage reading with the limit setting to insure that adequate margin exists (typical: 50% under nominal).
Step 4  IMPORTANT:
Upon resolution of problem, CLEAR all warnings at the controller.
006 - Controller Main Line Break Occurred

The maximum main line break flow rate was exceeded for the controller. The warning lists the station number (7) which was on at the time the controller Main Line Limit failure occurred as well as the measured flow in GPM (220). All irrigation for the controller is immediately terminated. In addition, the Normally Open Master Valve terminal (N.O.) is energized with 24 VAC. Any and all future automatic irrigation will not occur until this warning is cleared from the controller.

Action:

Step 1  Inspect the main line as well as major branches for failure.

Step 2  Inspect the station(s) which were operating at the time of the failure.

Step 3  Turn on the station by using the Manual Test function, and observe the flow in GPM.

Step 4  Compare the measured flow rate with the station limits as well as the controller Main Line Limit and verify proper operation. The Main Line Limit should be larger than the total of all simultaneously "On" stations.

Step 5  Upon resolution of problem, CLEAR all warnings at the controller.
007 - Hourly Rain Limit Was Exceeded

The hourly rain limit has been reached. Upon receipt of this alarm condition, the Central Control System automatically places all satellites for the associated microclimate into the rain shutdown mode (if enabled). Rain shutdown affects all programs which have been set up as irrigation programs. If any irrigation programs are running, they are immediately terminated. The satellite display area will be updated to indicate that the satellite is in the rain shutdown mode. Programs scheduled for the future will not start. The satellites remain in the rain shutdown mode until the Central Control user decides it is time to resume irrigation (automatic mode). The hourly limit can be modified/reviewed at the Central Control Computer only. Non irrigation programs will not be affected by the rain shutdown mode.

Action: None. This feature is only applicable to Central Control Systems.
008 - Hardwire Communications Restored (On Line)

![Figure 149: Warning 008-On Line](image)

A satellite has restored hardwire communications with its submaster. Upon restoration of communications, the satellite displays its address in the LCD display area. This message is only applicable when the satellite is using a hardwire communications line between itself and the submaster. This warning may be preceded by an OFFLINE warning which indicates when the hardwire communications were lost.

*Note:* The submaster automatically attempts to initiate as well as maintain hardwire communications at all times.

**Action:**

**Step 1** Clear the warning at the satellite.
009 - Off Line

A satellite has lost hardwire communications with its submaster. Hardwire communications occur between the submaster and its satellites at the rate of once every 0.1 seconds. Loss of communications may be temporary (power glitch) or permanent (severed EV-CAB-COM communications cable). In either case, irrigation will continue at the satellites without interruption as long as the configuration does not utilize the Flow Max feature. This message will be accompanied by a corresponding message at its submaster, "HW COMM FAILURE."

Action:

Step 1 Hardwire communications failures may be caused by any of the following: power failures, improper hardwire connections at the communications board, or broken/severed communications cable.

Step 2 Starting with the first satellite which is connected to the submaster, examine the satellite address to verify address XX-01 appears in the LCD display. If there is no address and the controller is on, then a problem related to the communications cable or its connections has occurred somewhere between the submaster and this unit. If the address is OK, examine the satellite warning list for any related warning messages, e.g. momentary power failure. If address is OK and there are no related warnings, proceed to the next satellite and troubleshoot as above. Because the communications cable is wired
to each satellite in series, cable problems are isolated quickly.
If the previous satellite's address is OK but the current satellite has no address, the problem lies between the two units.

**Step 3**  **IMPORTANT:**
Upon resolution of problem, CLEAR all warnings at the satellites.
010 - Hardwire Communication Failure

A submaster has lost hardwire communications comm. with one or more satellites. Hardwire communications occur between the submaster and its satellites at the rate of once every 0.1 seconds. Loss of communications may be temporary (power glitch) or permanent (severed EV-CAB-COM communications cable). In either case, irrigation will continue at the satellites without interruption as long as the configuration does not utilize the Flow Max feature. This message will be accompanied by a corresponding message at one or more satellites, "OFFLINE."

Action:

Step 1  Hardwire communications failures may be caused by any of the following: power failures, improper hardwire connections at the communications board, or broken/severed communications cable.

Step 2  Starting with the first satellite which is connected to the submaster examine the satellite address to verify address XX-01 appears in the LCD display. If there is no address and the controller is on, then a problem related to the communications cable or its connections has occurred somewhere between the submaster and this unit. If the address is OK, examine the satellite warning list for any related warning messages, e.g. momentary power failure. If address is OK and there are no related warnings, proceed to the next satellite and troubleshoot as above. Because the communications cable is wired...
to each satellite in series, cable problems are isolated quickly.

If the previous satellite's address is OK but the current satellite has no address, the problem lies between the two units.

Step 3  IMPORTANT:
Upon resolution of problem, CLEAR all warnings at the satellites.
011 - Wind Lower Limit Satisfied

The lower wind limit condition has been satisfied. Upon receipt of this alarm condition, the Central Control System automatically removes all satellites from wind shutdown mode (only those satellites within the confines of the wind microclimate are affected). Once removed from wind shutdown mode, the satellite(s) resume any program execution by enabling any station outputs which may be required.

Note: Programs which were in wind shutdown mode are not suspended in time. All programs continue to run as normal with the exception that their outputs (stations, MV’s and Pump) are not active. Wind limits can be modified and reviewed at the Central Control Computer only.

Action: None. This feature is only applicable to Central Control Systems.
012 - Wind Upper Limit Exceeded

The wind upper limit has been reached. Upon receipt of this alarm condition, the Central Control System automatically places all satellites into the wind shutdown mode (only those satellites within the confines of the wind microclimate are affected). Programs which are running at the time the satellite goes into wind shutdown mode automatically turn all outputs off (stations, Master Valves, Pumps, etc.). These programs however, continue to advance in time and will resume if the wind lower limit conditions have been met. Wind limits can be modified and reviewed at the Central Control Computer only.

**Action:** None. This feature is only applicable to Central Control Systems.
013 - Power Failure

The AC power to the controller has been lost. Power failures may occur due to any of the following:

- Turning the AC switch off at the controller
- Power glitches or outages from the power company
- Improper AC connections at the controller or main distribution point

**Action:**

**Step 1** Infrequent minor interruptions in power from the power company may be a common occurrence, and therefore no action is required.

**Step 2** If power interruptions occur frequently, (several times per week) it may be indicative of an improper AC wiring connection to the controller, or improper service from the power company.

**Step 3** If power is out for an extended time, then the user may wish to schedule supplemental irrigation.

**Step 4** **IMPORTANT:**
Upon resolution of problem, CLEAR all warnings at the satellites.

---

**Figure 154: Warning 013-Power Failure**

<table>
<thead>
<tr>
<th>WARNING = POWER FAILURE 01/01/92 08:30PM</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

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014 - Power Restoration

![Figure 155: Warning 014-Power On](image)

The AC power to the controller has been returned. This alarm is automatically generated by the controller upon detection of its AC input power.

**Action:**

**Step 1**  Clear the warning at the controller.
015 - Program Upload Request

The user has requested the Central Control System to upload a specific program. "PGM=" designates the program number.

Warning: Uploading a program from the satellite to Central Control System should not be performed if the user is utilizing BASIC ET at this satellite. An upload in this instance would overwrite the BASE schedule at central with a field satellite program which has adjusted ET runtimes.

Action: None. This feature is only applicable to Central Systems.
016 - Unscheduled Flow

Flow was detected but the controller had no programs or manual stations running. The flow sensor however recorded unexpected flow "GPM=40." The controller will energize the N.O. Master Valve output. All future scheduled irrigation will be inhibited until this alarm has been cleared at the controller.

Action:

Step 1 Check for leaks, broken pipe(s), or physical damage.

Step 2 It is possible that a stuck valve from a previous scheduled irrigation caused the failure. Check for stuck valves.

Step 3 It is possible that the limit has been improperly established. If quick coupling devices were on at the time the alarm occurred, insure that there are enough margins for the unscheduled flow limit. Refer to section of Unscheduled Flow Limit.

Step 4 **IMPORTANT:**
Upon resolution of problem, CLEAR all warnings at the satellites.
017 - Daily Rain Limit Reached

The daily rain limit has been reached. Upon receipt of this alarm condition, the Central Control System automatically places all satellites for the associated microclimate into the rain shutdown mode (if enabled). Rain shutdown affects all programs which have been set up as irrigation programs. If any irrigation programs are running, they are immediately terminated. The satellite display area will be updated to indicate that the satellite is in the rain shutdown mode. Programs scheduled for the future will not start. The satellites remain in the rain shutdown mode until the Central Control user decides it is time to resume irrigation (automatic mode). Rain limits can be modified and reviewed at the Central Control Computer only. Non irrigation programs will not be affected by the rain shutdown mode.

Action: None. This feature is only applicable to Central Control Systems.

Figure 158: Warning 017-Daily Rain Limit
018 - Short Circuit

A short circuit problem was detected on a station or device. The warning screen displays the stations and devices that were on at the time of short circuit detection. This alarm will occur whether or not station limits have been enabled or disabled. Upon detection, the controller immediately turns the station(s) off and advances to the next station in the program. This insures that no physical damage occurs to the controller by drawing too much current.

Action:

Step 1  
Too much current for a station is caused by improper field wiring or valve solenoid failure.

a. Examine the station field wiring and look for an inadvertent connection from the station field wire directly to the controller common
b. Look for a direct connection from the station field wire to earth ground
c. Look for a shorted solenoid in the valve
d. For warnings displaying multiple stations, identify the defective station/device using the Multi-Station Diagnostics procedure

Step 2  IMPORTANT:
Upon resolution of problem, CLEAR all warnings at the satellites.
Flow Max Warnings

019 - Flow Max - Flow Lower Limit Violation

![Warning 019-FM Flow Low Limit](image)

This warning appears FM flow lower limit at the submaster whenever the measured flow is less than the expected flow (lower limit failure). "SAT=" lists the address(es) of any satellites which were irrigating at the time of the warning.

Example: Assume a submaster address of 35-00.
If the warning reads "SAT=1, 4, 5 GPM=90" then each of the satellites 35-01, 35-04, 35-05 had one or more stations which were on. Their combined measured flow was 90 GPM which is less than the programmed limit.

Action:

Step 1 Examine the warnings at the listed satellites to determine which stations were on at the time of the warning. Stations can be identified by viewing the "FM STATION ADVANCE" warning at each of the satellites.

Step 2 Alarm generation may be caused by mis-adjusted valves, incorrectly established individual station limits, large variations in static water pressure, improper regulation, or line impediments.

Step 3 If station limits are suspected, manually turn each station on and verify the lower limits. To manually
turn on a station and read the flow, refer to the Manual Test procedure.

**Step 4**  **IMPORTANT:**
Upon resolution of the problem, CLEAR all warnings at all satellites. If warnings are not cleared, the stations will remain off indefinitely.
020 - Flow Max - Flow Upper Limit Violation

This warning appears at the submaster whenever the measured flow is more than the expected flow (upper limit failure). "SAT=" lists the address(es) of any satellites which were irrigating at the time of the warning.

Example: Assume a submaster address of 01-00. If the warning reads "SAT=2,5 GPM=420" then satellites 01-02, 01-05 had irrigating stations and the sum of their measured flow was 420 GPM.

Action:

Step 1 Examine the warnings at the listed satellites to determine which stations were on at the time of the warning. Each satellite will have an "FM STATION ADVANCE" warning. This warning indicates which stations were on at the time the submaster detected the "FLOW UP LIM" violation.

Step 2 Check for:
   a. Stuck valve (from previous station)
   b. Broken pipes/heads
   c. Incorrectly established individual station limits
   d. Large variations in system water pressure

Step 3 IMPORTANT:
Upon resolution of the problem, CLEAR all warnings at all satellites. If warnings are not cleared, the stations will remain off indefinitely.
021 - FM - Multiple Flow Sensor 1 Assignment

This warning appears at the submaster whenever the Flow Max feature has been incorrectly set up by the user. Using Flow Max, it is possible to assign a device (in this case Flow Sensor 1) to any of the Flow Max participants. If the user makes an error by assigning the flow sensor to more than one satellite, this warning will appear at the submaster. Devices must be installed at one physical location (controller) only.

**Action:**

**Step 1** Review the Flow Max device connection list at the via the F4=REVIEW ALL selection. Look for two or more occurrences of Flow Sensor 1 throughout the Flow Max participants.

**Step 2** Note the incorrect assignment and remove it from the location(s), which are in error.

**Example:**
Assume a flow sensor physical connection at the submaster (address 01-00) and an inadvertent assignment of Flow Sensor 1 at participant address 01-02.
To remove the incorrect assignment, go to the satellite address 01-02 (third controller on the hardwire link) and delete the entry using the Flow Max setup function.

**Step 3** IMPORTANT:
Upon resolution of problem, CLEAR all warnings at the satellites.
022 - FM - Multiple Flow Sensor 2 Assignment

**Figure 163: Warning 022-FM Multiple Flow Meter 2 Assign**

This warning appears at the submaster whenever the Flow Max feature has been incorrectly setup by the user. Using Flow Max, it is possible to assign a device (in this case Flow Sensor 2) to any of the Flow Max participants. If the flow sensor is assigned to more than one satellite, this warning will appear at the submaster. Devices must be installed at one physical location (satellite) only.

**Action:**

**Step 1**  Review the Flow Max device connection list at the submaster via the F4=REVIEW ALL selection. Look for two or more occurrences of Flow Sensor 2 throughout the Flow Max participants.

**Step 2**  Note the incorrect assignment and remove it from the location(s) which are in error.

**Example:**

Assume a flow sensor physical connection at the submaster (address 01-00) and an inadvertent assignment of Flow Sensor 2 at participant address 01-03.

To remove the incorrect assignment, go to the satellite address 01-03 (fourth controller on the hardwire link) and delete the entry using the Flow Max setup function.

**Step 3**  **IMPORTANT:**  Upon resolution of problem, CLEAR all warnings at the satellites.
**023 - FM - Multiple Pump Assignment**

This warning appears at the submaster whenever the Flow Max feature has been incorrectly set up by the user. Using Flow Max, it is possible to assign a device (in this case the Pump) to any of the Flow Max participants. If the Pump is assigned to more than one controller, this warning will appear at the submaster. Devices must be installed at one physical location (satellite) only.

**Action:**

**Step 1** Review the Flow Max device connection list at the submaster via the F4=REVIEW ALL selection. Look for two or more occurrences of the Pump throughout the Flow Max participants.

**Step 2** Note the incorrect assignment and remove it from the location(s) which are in error.

**Example:**
Assume the pump's physical connection is at the submaster (address 01-00) and the pump was inadvertent assigned to the participant at address 01-03.
To correct this assignment, go to satellite address 01-03 (fourth controller on the hardwire link) and delete the entry using the Flow Max setup function.
Step 3  IMPORTANT:
Upon resolution of problem, CLEAR all warnings at the satellites.
024 - FM - Multiple Master Valve 1 Assignment

This warning appears at the submaster whenever the Flow Max feature has been incorrectly set up by the user. Using Flow Max, it is possible to assign a device (in this case Master Valve 1) to any of the Flow Max participants. If Master Valve 1 is assigned to more than one satellite, this warning will appear at the submaster. Devices must be installed at one physical location (controller) only.

Action:

Step 1 Review the Flow Max device connection list at the submaster via the F4=REVIEW ALL selection. Look for two or more occurrences of Master Valve 1 throughout the Flow Max participants.

Step 2 Note the incorrect assignment and remove it from the location(s) which are in error.

Example:
Assume the Master Valve physical connection is at submaster (address 01-00) and the Master Valve was inadvertent assigned to participant address 01-02.
To remove the incorrect assignment, go to the satellite address 01-02 (third controller on the hardwire link) and delete the entry using the Flow Max setup function.

Step 3 IMPORTANT:
Upon resolution of problem, CLEAR all warnings at the satellites.
025 - FM - Multiple Master Valve 2 Assignment

This warning appears at the submaster whenever the Flow Max feature has been incorrectly set up by the user. Using Flow Max, it is possible to assign a device (in this case Master Valve 2) to any of the Flow Max participants. If Master Valve 2 is assigned to more than one satellite, this warning will appear at the submaster. Devices must be installed at one physical location (satellite) only.

**Action:**

**Step 1** Review the Flow Max device connection list at the submaster via the F4=REVIEW ALL selection. Look for two or more occurrences of Master Valve 2 throughout the Flow Max participants.

**Step 2** Note the incorrect assignment and remove it from the location(s) which are in error.

**Example:**
Assume the Master Valve physical connection is at submaster (address 01-00) and the Master Valve was inadvertent assigned to participant address 01-03.
To remove the incorrect assignment, go to the satellite address 01-03 (fourth controller on the hardwire link) and delete the entry using the Flow Max setup function.
Step 3  **IMPORTANT:**
Upon resolution of problem, CLEAR all warnings at the satellites.
026 - FM - Multiple Normally Open Master Valves

This warning appears at the submaster whenever the Flow Max feature has been incorrectly set up by the user. Using Flow Max, it is possible to assign a device (in this case the Normally Open Master Valve) to any of the Flow Max participants. If the user makes an error by assigning the N.O. MV to more than one satellite, this warning will appear at the submaster. Devices must be installed at one physical location (satellite) only.

Action:

Step 1   Review the Flow Max device connection list at the submaster via the F4=REVIEW ALL selection. Look for two or more occurrences of the N.O. MV throughout the Flow Max participants.

Step 2   Note the incorrect assignment and remove it from the location(s) which are in error.

Example:
Assume a N.O. MV physical connection is at submaster (address 01-00) and the N.O. MV was inadvertent assigned to participant address 01-03.
To remove the incorrect assignment go to the satellite address 01-03 (fourth controller on the hardwire link) and delete the entry using the Flow Max setup function.
Step 3  IMPORTANT:
Upon resolution of problem, CLEAR all warnings at the satellites.
027 - Flow Max - Station Advance

WARNING = FM STA ADVANCE  05/30/96  04:45PM
STA= 1, | ↓ | | ↑ |

Figure 168: Warning 027-FM Station Advance

This warning is issued to all Flow Max participants who have stations on whenever either a FLOW UP LIM or a FLOW LO LIM Warning (upper or lower limit failure) has occurred. The "STA=" information indicates which stations were on at the time the flow violation occurred. Upon receipt of this command, the satellite will terminate irrigation for the listed stations and automatically advance to the next station in the current program. Future irrigation will not occur at the listed stations until this alarm is CLEARED from the satellite/s.

Action:

Step 1  Review the Action information listed under the FLOW UP LIM or the FLOW LO LIM warnings.

Step 2  Investigate individual station operation for listed stations. (Refer to the Manual Test procedure) Manually turn on each station individually and visually inspect operation. Note the measured flow readings and compare to both the upper and lower limits which are set for this station. Check for any broken or restricted heads, etc.

Step 3  IMPORTANT:  
Upon resolution of problem, CLEAR all warnings at the satellites.
028 - Flow Max - Stop Water

This warning is originated by the submaster whenever flow violations occur. It is sent to all Flow Max participants when any of the following conditions occur:

- Unscheduled Flow
- Main Line Break
- Hardwire Communications Failure
- Power Failures

"STA=" indicates which stations were on at the time the command was issued. Satellites which receive this warning terminate all irrigation.

**Action:**

**Step 1**
Read the alarms at the submaster to determine the reason for the alarm.

**Step 2**
Read the alarms at the satellites(s) for satellite specific information.

**Step 3**
**IMPORTANT:**
Upon resolution of problem, CLEAR all warnings at all satellites.

---

**Figure 169: Warning 028 - FM Stop Water**

WARNING = FM STOP WATER 06/14/96 10:45PM
STA= PUMP, N.O., MV1,
029 - Auto Limits Aborted

The automatic calculation of the Auto Limits feature had to be stopped due to a potentially hazardous over current situation at this satellite. This warning only occurs when the Auto Limits feature is running. This alarm may be preceded by a SHORT CIRCUIT alarm, indicating the station with the short circuit condition.

**Action:**

**Step 1** Correct the short circuit (over current) condition at the station. The problem station may be identified by performing the Multi-Station Diagnostics procedure.

**Step 2** CLEAR all alarms.

**Step 3** Re-run the AUTO LIMITS function.

**Step 4** **IMPORTANT:**
Upon resolution of problem, CLEAR all warnings at the satellites.
030 - FM - Communications Failure

![WARNING = FM COMM FAIL 05/30/96 04:45PM](image)

**Figure 171: Warning 030-FM Hardwire Comm Failure**

This warning is generated at the submaster when using the Flow Max feature. It indicates that hardwire communications were lost or interrupted between one or more satellites which are Flow Max participants. The warning is immediately followed by a STOP WATER warning. This means that all irrigation at the time the communications failure occurred will be terminated.

**Action:**

**Step 1**  
Hardwire communications failures may be caused by any of the following:
- Power failures
- Improper hardwire connections at the communications board of any Flow Max participant
- Broken or severed communications cable

**Step 2**  
Starting with the first satellite which is connected to the submaster, examine the satellite address to verify address XX-01 appears in the LCD display (Address display should appear every seven seconds). If there is no address and the controller is on, then a problem related to the communications cable or its connections has occurred somewhere between the submaster and this unit.

If the address is OK, then examine the satellite warning list to see if there are any related warning messages, e.g. momentary power failure. If the address is OK and there are no related warnings, then proceed to the next satellite and troubleshoot as
above. Because the communications cable is wired to each satellite in a serial fashion, cable problems are isolated quickly. If the previous satellites address is OK but the current satellite has no address, then the problem lies between the two units.

**Step 3**  **IMPORTANT:**
Upon resolution of problem, CLEAR all warnings at the satellites.
031- FM - Communications Restored

This warning is issued after a previous Flow Max COMM FAIL warning. It indicates that the submaster has been able to re-establish hardwire communications with all the participants of the Flow Max link. Communications with all participants is required in order for any program to execute.

Step 1: IMPORTANT:

Upon resolution of problem, CLEAR all warnings at the satellites.
032 - Flow Max - Main Flow

This alarm appears at the submaster whenever the measured flow is more than the Main Line Break Limit established at the submaster. It indicates that the sum of water from all Flow Max participants exceeds the Main Line Break Limit. The submaster automatically issues a STOP WATER warning to all participants, to insure that all irrigation at every satellite terminates. The NORMALLY OPEN MV terminal will be automatically energized at the submaster as well as at the shared location. IMPORTANT: All future scheduled irrigation for any of the Flow Max participants will not occur until this alarm has been cleared at the satellite.

"SAT=" lists the address(es) of any satellites which were irrigating at the time of the warning.

Example:
Assume a submaster address of 01-00. If the warning reads "SAT =2,5 GPM=620" THEN satellites 01-02, 01-05 had irrigating stations and the sum of their measured flow was 620 GPM.

Action:

Step 1  Review the warnings at the listed satellites to determine which stations were on at the time of the warning. Determine if any of these stations were responsible for the Main Line Limit failure.

Step 2  Inspect the main line as well as major branches for failure.
Step 3  Inspect the station(s) which were operating at the time of failure.

Step 4  Turn on the station using the MANUAL TEST function, and observe the flow in GPM.

Step 5  Compare the measured flow rate with the station limits as well as the satellite Main Line Limit and verify proper operation. The Main Line Limit should be larger than the total of all simultaneously "On" stations.

Step 6  Upon resolution of problem, CLEAR all warnings at the satellites.

Troubleshooting

The following flow charts offer methods of diagnosing and correcting specific problems. Many of the resolutions refer to a page or section in this manual to serve as additional steps in solving the problem. The references are identified by chapter and page number.

For further assistance please consult our Rain Master technical support department at (805) 527-4498, Monday through Friday during the hours of 8:00 AM to 5:00 PM Pacific Time.

Warning:  Before disconnecting ANY Evolution DX2 circuit board, ensure that all power has been removed from the system. Power can be removed by the main power switch. Ensure that all cables have been properly connected.
## Directory of Flow Chart Diagnostic Problems

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**Automatic Program Does Not Start**

1. Are there any warnings displayed?
   - Yes: Refer to warning list (10-4)
   - No: Proceed to step 2

2. Does base screen display show program is valid?
   - Yes: Proceed to step 3
   - No: Review program – Ref (5-24)
     - Proper start time,
     - Proper water days,
     - Verify 14 day, skip by day,
     - 31 day cycle,
     - Proper station run times?

3. Does base screen display rain shutdown message?
   - Yes: Refer to rain shutdown (8-15)
   - No: Proceed to step 4

4. Does program start using “Program On/Off”?
   - Yes: Review program start time, water day and check base screen time of day.
     Refer to Review (5-24)
   - No: Proceed to “A”
Does base screen display wind shutdown message?

Is there a "No Water Window" defined?

Has an Omit By Date been established?

Has the Program Percent been set to zero percent?

Has a Moisture Sensor been set up with this program?

Refer to Wind shutdown (10-16)

Refer to Water Window (8-16)

Refer to Omit By Date to modify exclusion (4-36)

Refer to Program Percent Setup (5-19)

Refer to Moisture Sensor Trip Point (B-7)

Consult Factory
Flow Sensor Reading Always Zero

Start

1. Are Rain Master K and Offset values set correctly?
   - No: Reference Rain Master K and Offset tables Appendix A
   - Yes: Proceed to 2

2. Is installation of flow sensor correct?
   - No: Check:
     A – direction of flow sensor
     B – continuity of EV-CAB-SEN cable
     C – calibration if required
     Ref. (A-22)
     Ref. Appendix G
   - Yes: Proceed to 3

3. Is water physically passing through flow sensor?
   - No: Does a manual valve need to be opened? Does a pump need to be turned on? Ref. (4-13), (8-11)
   - Yes: Does a master valve need to be turned on? Ref. (4-13), (8-11)

4. Refer to (A-22)
   Disconnect sensor wires from “Input 1+” and “Input 1-” terminals.
Refer to (A-22)
Disconnect the EV-CAB-SEN wires from the flow sensor
Red & Black wires.

Is there +8.0 VDC measured at Inputs 1+ and 1- terminals?

Yes

Refer to (A-22)
Re-connect sensor wires from “Input 1+” and “Input 1-” terminals.

No

Consult Factory

Is there +8.0 VDC measured at the white & black EV-CAB-SEN wires?

Yes

Insure all water is off
Drain line (relieve pressure)

No

EV-CAB-SEN is defective. See Appendix G for measuring continuity.
Is debris impeding sensor movement?

Yes
- Remove debris

No
- Replace defective sensor
  - Re-insert sensor,
  - Connect wires,
  - Retest
A Station/Valve Does Not Water

1. Ref. (10-3) Are there warnings in base screen display?
   - Yes: Refer to warning list (10-4) View and take corrective action, then clear warning
   - No: Using Manual Station function, turn suspect station # on for 5 minutes. Ref. (8-12)

2. Ref. (10-3) Are there warnings in base screen display?
   - No: Turn controller power off and verify cable connections are properly made from DX2 main board to station output board.
     - If connections correct and station light does not turn on, return station output board to factory for repair.
   - Yes: Is station field wiring properly connected at DX06 or DX012 station output?

3. Ref. (10-3) Are there warnings in base screen display?
   - Yes: Refer to warning list (10-4) View and take corrective action, then clear warning
   - No: Does station light turn on for station indicated in display? Ref. (2-14)

4. Does station light turn on for station indicated in display?
   - No: If connections correct and station light does not turn on, return station output board to factory for repair.
   - Yes:

5. Is station field wiring properly connected at DX06 or DX012 station output?
   - No: Verify wiring and connections.
   - Yes: A
Is a master valve or pump required to be turned on for the station to operate? 

Yes

Is the MV and/or pump light on?

No

Yes

Refer to master valve/pump setup (4-13)

Set up program where station

Isolate problem to field wiring/valve solenoid or controller as follows:

Example: Station 1 works fine
Station 2 no water

At the station output board, inter-change the station wires of the defective station (STA 4) with a known working station (STA 1).

Ref. Manual Station (8-12)
Manually operate the known working station (STA 1) for one minute.

B
At the station output board, change the wires back to the original locations and try again.

If field wiring OK, replace field valve/solenoid for defective zone.

Does watering occur at field zone for Station 4?

Yes

No

End
Display is Blank

1. **Is the contrast setting too light?**
   - **Yes**: Adjust Contrast Dark until display is at desired level. Ref. (2-7)
   - **No**: Verify AC Power switch (inside controller) is in the “On” position.

2. **Verify AC Power switch (inside controller) is in the “On” position.**

3. **Verify the GFI circuit breaker is reset. Press “Red” button to reset. Ref. (2-9)**

4. **Verify main circuit breaker at remote power source is on.**

5. **Ref. (2-13)**
   - Measure 12 volts AC across blue wire terminals of PCDX2-MV board.
Verify cable connections (with AC power off) from “PCDX2=MV” board to main circuit board. Cable p/n 417-2100

![Flowchart](chart.png)

- **Verify cable connections (with AC power off) from “PCDX2=MV” board to main circuit board. Cable p/n 417-2100**

  **Ref. (2-13)**
  Measure AC voltage across each end of Fuse F1

  **6**
  **6**
  **Yes**
  **No**
  Consult Factory

  **7**
  **Yes**
  **No**
  Consult Factory

  **8**
  **Yes**
  **No**
  Consult Factory

  **9**
  **Yes**
  **No**
  **Consult Factory**

**Replace Fuse F1 (1 Amp)**

**This method checks the fuse without removing fuse. A good fuse will not indicate a voltage since each end is the same electrical point and would read virtually zero 0 volts.**
Controller Emits a Constant Tone

1. Are cable connections properly made?
   - Yes: Consult Factory
   - No: Turn controller Off. Make all proper cable connections and retry.
Program Starts - But Does Not Water

1. Does the program require a master valve and/or pump?
   - Yes
     - When program starts, do the lights for the MV and/or Pump turn on?
       - Yes
         - Check master valve connections.
           Ref. (2-14) Verify master valve and/or pump have been properly connected to the MV, Pump and COM terminal of PCDX2-MV board.
       - No
         - Assign proper master valve to program ref. (4-13)
           Similarly for pump (4-14)
   - No
     - Refer to “A Station/Valve Does Not Water” (10-43)

End
Program Starts – But Stations Shut Off Immediately

1. Have maximum flow limits been exceeded?
   - Yes: Ref. Flow Limits (4-23) (A-4)
     Verify flow limits for each station.
   - No: B

2. Have minimum Flow limits been met?
   - Yes: Reference: Current Limits
     Verify current limits for each station.
   - No: A

3. Have maximum Current limits been exceeded?
   - Yes: Reference: Current Limits
     Verify current limits for each station.
   - No: B
A

Have minimum current limits been met?

4

Yes

Consult Factory

No

B

Chapter 10: Troubleshooting
Monthly Flow Violation Occurred but Program Still Operates

1. Has the program been set up to stop watering at water limit?
   - Yes
   - No → Ref. At Water Limit (4-13)
     Change setup option from Give Warning to Stop Watering

2. Has the upper limit checking of station limits been disabled?
   - Yes
   - No → Consult Factory
   - Yes
     Ref. Station Setup (4-20)
     To assure monthly flow violations are reported and acted upon correctly, the upper limit checking must be enabled. Change the limit options from Disabled to Enabled.
Multiple Stations Do Not Water

Station LED for the suspect zone turns on and other station LEDs also turn on.

The Evolution DX2 Controller has the unique ability to detect and identify broken or missing "Common" valve solenoid wiring connections.

If a zone does not water but that station's red LED light turns on as well as other various LEDs for other stations, the field "common" wire for those stations is not connected (floating) to the controller.

Check the field wiring common connection at the controller and at the field junction where they may be tied together. Check for continuity of the common line from the controller to the field valve.
The following schematic diagram illustrates a sample wiring configuration of four solenoids connected to station outputs:

**Controller Station Output Board**

![Schematic Diagram](image)

**Figure 174: Output Board Station Connections**

The solenoids connected to station outputs 1, 4, and 8 share one common line return to the station output board. Station #10 is shown as a normal operating station, which is connected independently from the other stations (not sharing the common connection).

When station one turns on, 24 VAC is applied to the solenoid and the LED illuminates. If the common line is broken or open, (as shown by the cross marks) current does not flow and the solenoid is not energized. However, a small amount of current flows through the solenoid coils back to each station output LED. This causes station LEDs # 4 and #8 to illuminate, creating the illusion that the stations are on when they are actually inoperative.
This condition may be further complicated if the stations associated with the common return line are located on another station output board within the controller.

This condition is possible whenever groups of field valve wiring configurations are tied together to one common return line.
Control Devices (Rain Sensors, Freeze sensors, Etc.)

Many commercial sensor devices available in today's market take advantage of the common ground configuration to control watering operations. Devices such as rain sensors, freeze sensors, moisture sensors, etc. employ a control system which interrupts the common ground line of watering stations to control the shutdown of stations.

These devices have inherent limitations:

1) They exhibit "contact bounce" or jitter when the on/off threshold is reached. This may have adverse affects on pump systems.
2) Since they interrupt common lines, non-irrigation programs such as lighting programs are also affected.
3) It may be difficult to identify/interrupt "the" common wire if multiple commons come in from the field.

When connecting a common interrupting device to the Evolution DX2 controller, certain conditions must be met prior to installation to prevent the aforementioned problems. The Rain Master custom interface cable kit provides the appropriate method for connecting control devices with continued operation integrity of the Evolution DX2 controller.

The interface kit is available (with full installation instructions) at no charge through the Rain Master Order department under part number "DXCID-KIT".

To request the interface kit, please contact Rain Master direct at (805) 527-4498.
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